CORPORATE IMPROVEMENT BOARD

Venue: Town Hall, Moorgate Date: Monday, 14 September 2009 Street, Rotherham.

Time: 10.00 a.m.

AGENDA

- 1. To determine if the following matters are to be considered under the categories suggested in accordance with the Local Government Act 1972.
- 2. To determine any item which the Chairman is of the opinion should be considered as a matter of urgency.
- 3. Minutes of the previous meeting held on 6th July, 2009 (herewith) (Pages 1 5)
- 4. Annual Unannounced Inspection of Contact, Referral and Assessment Arrangements within Local Authority Children's Services (Julie Westwood to report)
- 5. Use of Resources Update (Stuart Booth to report)
- 6. Comprehensive Area Assessment Update (report herewith) (Pages 6 17)

Agenda Item 3

CORPORATE IMPROVEMENT BOARD - 06/07/09

CORPORATE IMPROVEMENT BOARD 6th July, 2009

Present:- Councillor Sharman (in the Chair) and Councillor Austen.

An apology for absence was received from Councillor Whelbourn.

1. MINUTES

Resolved:- That the minutes of the meeting held on 11th May, 2009 be approved as a correct record.

2. AUDIT AND INSPECTION ACTIVITY UPDATE

Julie Slatter, Head of Policy and Performance, presented briefly the submitted paper outlining the ongoing audit and inspection activity currently being undertaken within the Council.

The paper covered:-

- Data Quality : audits of the following new indicators to be undertaken from 20th to 21st July and 27th to 31st July, 2009 :
 - NI 120 All age, all cause mortality rate
 - NI 56 Obesity in primary school age children in Yr
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 - NI 155 Number of affordable homes delivered
- Ofsted Inspection of Fostering Service : on site 22nd to 25th June, 2009
- Quality Care Commission Inspection of Adult Social Care : on site 19th June to 2nd July, 2009

Inspection to look at

- Safeguarding Adults
- Improved quality of life and increased choice and control and services for people with physical disabilities and sensory impairments

Resolved:- That the information be noted.

3. COMPREHENSIVE AREA ASSESSMENT - SELF ASSESSMENT UPDATE

Further to Minute No. 38 of the meeting of this Board held on 11th May, 2009, Julie Slatter, Head of Policy and Performance, presented briefly the submitted paper indicating that the self assessment had been submitted

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The paper covered:-

- How well do local priorities express community needs and aspirations

- How well are the outcomes and improvements needed being delivered:

- How safe is the area?
- How healthy and well supported are people?
- How well kept is the area?
- How environmentally sustainable is the area?
- How strong is the local economy?
- How strong and cohesive are local communities?
- How well is housing need met?
- How well are families supported?
- How good is the wellbeing of children and young people?
- How well are people's social care needs and choices being met?
- How good is the wellbeing of older people?
- What are the prospects for future improvement?

Resolved:- That the information be noted.

4. LOCAL AREA AGREEMENT 2006 - 2009 - PROJECT STRETCH TARGET PERFORMANCE

Tim Littlewood, Performance and Quality Manager, presented briefly the submitted report summarising the projected outturn performance for the stretch targets contained within the 2006-2009 Local Area Agreement. The report also contained an analysis of the projected performance reward grant.

Discussion and a question and answer session ensued and the following issues were covered:-

- Performance Issues:
 - increasing the number of people on benefit who enter into sustainable employment
 - older people helped to live at home per 1000 population aged 65 or over
 - Chronic Obstructive Pulmonary Disease (COPD)
 - proportion of clients receiving a review

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- allocation of Performance Reward Grant
- accessing benefit information from agencies
- promoting this as a good news story

Resolved:- (1) That the information be noted.

(2) That it be noted that any performance reward grant from the LAA was to be allocated to a joint improvement fund that would be allocated by the Rotherham Partnership across each of the themes.

5. COMPREHENSIVE AREA ASSESSMENT FOR CHILDREN'S SERVICES AND ADULT LEARNING

Julie Westwood, Director of Commissioning, Policy and Performance, referred briefly to the submitted report relating to the above and gave a presentation entitled "Comprehensive Area Assessment (CAA) and OFSTED".

The presentation covered:-

- The Area Assessment
- CAA Timescales
- Whose Perspective?
 - What matters locally
 - Regional
 - National
 - Statistical neighbours
 - Inspection
 - Regulation
 - Adult learning feeds Area Assessment
- Organisational Assessment
- Inspections :
 - Safeguarding
 - Looked After Children Fostering, Adoption
 - Regulatory Schools and Children's Homes
 - Youth Offending HMI Probation
 - Subject to the findings of Lord Laming
 - Triggers
- Inspections :

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- Where safeguarding or educational achievement is inadequate this limits the overall grade
- Details only due on 31st March CAA starts on 1st April
- Safeguarding and Looked After Children
- Safeguarding Inspections
- Safeguarding Judgements
- Looked After Children Inspections
- Looked After Children Judgements
- Contact and Referral Unannounced Inspections
- Volume
- Surveys
- Judgement Options
- Triggers
- Care Quality Commission Scanning Information : Cross Checking for 2006/07
- Performance Profile
- Performance
- Schools
- Laming : Highlights Impact on CAA

Discussion and a question and answer session ensued and the following issues were covered:-

- readiness for the regime
- social care recruitment and retention issues
- need to ensure LAC thresholds are applied accurately
- supervised contact and out of borough placements
- benchmarking of staff resources with other authorities
- schools impact on CAA

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- desktop analysis and accessibility of information
- GP's duty to co-operate not extending to hospitals
- partners' involvement/awareness
- commissioning potentially divisive
- potential for member workshops and need to consider such at the Members Training and Development Panel

Sue Wilson, Performance and Quality Manager, presented briefly the submitted paper covering the latest data of the Local Area Children's Services Performance Profile Quarter 1.

Discussion and a question and answer session ensued and the following issues were covered:-

- liaison within the Yorkshire and Humberside region and nationally
- movement away from the 'red' areas and any changes reflected on a quarterly basis
- areas below the national average and fundamental reasons

Resolved:- (1) That the information and significance of the regime be noted.

(2) That the potential for Member workshops be considered at a future meeting of the Members' Training and Development Panel.

(3) That, following the completion of the ongoing benchmarking work, consideration be given to holding a performance clinic relating to the reported staffing recruitment and retention issues.

6. NEXT MEETING

Resolved:- That the next meeting be held on Monday, 14th September, 2009 at 10.00 a.m.

ROTHERHAM BOROUGH COUNCIL – REPORT TO MEMBERS

1.	Meeting:	Corporate Improvement Board	
2.	Date:	14 th September 2009	
3.	Title:	Comprehensive Area Assessment	
4.	Directorate:	Chief Executive's Department	

5. Summary

Comprehensive Area Assessment (CAA) Framework officially became effective from 1st April 2009.

This report gives a brief overview of the work undertaken to date and highlights future key timescales for the assessment process in accordance with national timescales.

6. Recommendations

Corporate Improvement Board note the:

- Current progress to date in relation to CAA activity
- Areas currently tagged as "red" in the Area Assessment emerging findings
- Key dates for finalising the 2009 CAA results

7. Proposals and Details

The final Comprehensive Area Assessment (CAA) framework has two elements the Area Assessment will consider outcomes for the area as a whole. The organisational assessment will consider individual organisations effectiveness through an assessment of how well each organisation delivers value for money in the use of resources and how well it manages its performance.

a) <u>What Has Been Done?</u>

As at June 2009 much work had already been conducted in preparations for CAA, for example the Council and Partners have:

- Responded to all CAA consultation documents
- Developed working relationship with our Corporate Assessment Lead (CAAL)
- Identified officers within Chief Executive's Directorate to lead on elements of the CAA
- Conducted CAA Awareness Sessions with Corporate Management Team, Elected Members, Service Directors, Local Strategic Partnership Board, Council M3 Managers
- Developed Partnership Self Assessment using the IDeA Self Evaluation Toolkit
- Received a CAA Preliminary Analysis from CAA Lead
- Shared the CAA Preliminary Analysis with the Borough Improvement Group and Local Strategic Partnership
- Partnership Use of Resources Workshop hosted by KPMG
- Established a working group to pull together evidence and self assessments for Use of Resources (2.1 and 3.1)
- Submitted an up to date Partnership Self Assessment to the Audit Commission in response to the preliminary analysis June 2009.
- b) <u>Update Area Assessment</u>

The table below demonstrates the Audit Commission's four stage cycle to the CAA Area Assessment which we are currently approaching the end of stage 2.

Assessment Stage

Stage 1 - Preliminary analysis - Initial review of evidence by Audit Commission, limited input from other regulators. At this stage there will be gaps in the analysis where more data/discussion with LSP and/or other regulators is required.

Stage 2 - An emerging picture, updated with input from the other regulators and discussion with the LSP. At this stage, we should be able to focus the area assessment for 2009 on an agreed set of priority issues.

Stage 3 - Draft area assessment, with indicative narrative and flags. This has to be submitted by 21 September.

Stage 4 - Final area assessment. This has to be submitted by 9 October.

On 9th July 2009 that Audit Commission delivered a presentation to the Rotherham Partnership with an initial emerging picture for the Area Assessment following receipt

of our self assessment and highlighted the following areas as potential red and green flags.

Green Flags

- 1. Reductions in 16-18 year old NEET's
- 2. Partnership work in deprived high crime neighbourhoods
- 3. Preventative work on anti-social behaviour
- 4. First time entrants into the Youth Justice System (NI 111)
- 5. Targeted work on nuisance issues e.g. motor cycle nuisance

Red Flags

- 1. Worklessness and people on benefits especially in poorest neighbourhoods
- 2. Low skills base and skills gap
- 3. Educational attainment
- 4. Health inequalities
- 5. Child Health breastfeeding rates, obesity, under 18 conception rates, children's behaviours on smoking, alcohol consumption, substance misuse
- 6. Housing affordability; additional homes

In response to this presentation a series of face to face meetings were scheduled for the 5th and 12th August 2009 between the Audit Commission and key partners and officers around the following themes:

Theme 1 Theme 2	 Worklessness (incorporating red flags 1 and 2) Educational attainment / opportunities for young people (incorporating red flag 3)
Theme 3	- Health (incorporating red flags 4 and 5)
Theme 4	– Housing (red flag 6)

Additionally Chief Superintendent Matthew Jukes requested a meeting to further discuss work around the safe agenda.

These meetings were aimed at providing the Audit Commission with additional evidence in relation to:

- how we are dealing with the key issues outlined in the slide entitled possible tags
- present further information that demonstrates we are addressing these issues specifically what has been done to date and future plans
- highlight any additional strengths or areas of innovation that have not been previously mentioned in both the CAA Self Assessment and the Emerging Picture Presentation

The Council and partners are currently awaiting a draft report relating to the Area Assessment.

c) <u>Area Assessment Issues</u>

The main issue at this stage is the number of issues currently tagged as red.

The Audit Commission guidance states that a red flag will not be awarded until the following are considered:

- the local partnership is aware of the concern;
- plans to improve the areas of weakness are robust and if there is evidence of improvement;
- significant weaknesses or failings, such as poor governance, are likely to prevent sustained improvement

Clearly all of these areas will be discussed and explored in the themed meetings but we have requested further discussions with the Audit Commission around these themes also as we feel that all the red tags have either been highlighted in our own self assessment, demonstrating the partnership awareness of the issues, have robust plans in place or have specific initiatives underway or can already demonstrate improvement is taking place.

Subsequently there are other areas of work which we feel should be highlighted a green flag including the Ministry of Food, the Imagination Library and our response to the economic downturn which have not been noted.

As agreed at the LSP Board meeting we have also provided our comments on the presentation to the Audit Commission. These are attached at Appendix A.

d) Update Organisational Assessment

The Organisational Assessment score will be awarded using a combination of the scores awarded for "Use of Resources" and "Managing Performance" themes.

Our Use of Resources self assessment and supporting evidence was submitted in earlier in the year. However in relation to the Managing Performance theme the information to be used to inform this score will be primarily the information already provided to the Audit Commission for the Area Assessment and Use of Resources.

However a minimal amount of additional evidence has been requested (Appendix B) and two face to face meetings have been arranged as part of this assessment as follows:

Leadership - Meeting with the Leader

Communications – Meeting with Cllr Hussain, Matthew Gladstone and Zafar Saleem

e) CAA Timescale

The key dates below set out how the Audit Commission will finalise the CAA Assessment in 2009.

19 th October 2009	Full narratives that the Audit Commission will be reporting for the area will be e mailed to the authority
30 th October 2009	Deadline date to submit a request to review the decision of a red flag in the area assessment in line with the Audit Commission review procedure
27 th November 2009	Any review request findings will be finalised
4 th December 2009	Copy of full narrative for the area will be provided under embargo to the authority

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10 th December 2009	Results of all CAA 2009 assessments to be	
	published on the "oneplace" website	

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8. Finance

There are no financial implications associated with the arrangements highlighted in this report.

9. Risks and Uncertainties

The number of red tags that have been presented to the partnership as part of the emerging findings presentation indicate a potential 6 red tags (14 if sub elements are counted as individual tags). The Partnerships response to how we are progressing these against each of these tags is vital.

10. Policy and Performance Agenda Implications

CAA will provide the first holistic independent assessment of the prospects for local areas and the quality of life for people living there. The proposals for CAA will have an impact upon the council's policy and performance agenda.

The focus on outcomes requires CAA to look across all organisations responsible for local public services which are expected to work in partnership to tackle the challenges facing communities. CAA will specifically recognise the importance of effective local partnership working and the enhanced role of the Sustainable Community Strategies and Local Area Agreements.

11.Background Papers and Consultation

"Comprehensive Area Assessment" Framework Document (February 2009) Report to CMT – Comprehensive Area Assessment Framework (5th May 2009) Report to CMT – Comprehensive Area Assessment Framework (18th May 2009) Rotherham LSP Comprehensive Area Assessment Self Assessment (June 2009)

Contact Name : Lorna Kelly, Corporate Improvement Manager, ext 2764

Response to 'The Emerging Picture' presentation – July 2009

Thank you for your presentation dated 9th July 2009 which highlighted clearly what the Audit Commission currently feel are the issues or strength and improvement within the borough.

As agreed, at the meeting, we promised to provide our comments on the presentation. These are highlighted in the table below:

Slide	Issue
7 – Rotherham Ambitions	The underpinning sustainable development theme is much wider than Sustainability of economic development.
 The slide states that Rotherham's ambition is based on five themes with two underpinning themes: Equality of opportunity and choice Sustainability of economic development 	The actual definition of the Sustainable Development theme is "Rotherham will be a place where the conditions are right to sustain economic growth, the well-being of its citizens is prioritised and there is a high quality living environment sustained through minimising harm from development. Rotherham will be recognised locally, nationally and internationally for the positive impact of all organisations being excellent in sustainable development best practice.
9 – How well do local partners understand the needs and aspirations of their diverse communities?	The slide states that engagement seems to be an issue as per the results from the Place Survey. We would challenge that the issue is not actually with engagement but with public perceptions, and this is not unique to Rotherham it is a nation wide problem and has been highlighted in a presentation by IPSOS MORI (see attached at Attachment 1).
	Additionally this question is about "how well do we understand the needs and aspirations of communities?"
	Both the Council and Partners have conducted lots of work and have been recognised nationally for the various ways and policies in place to engage with communities including:
	 Social Care Service Home Truths Video Diary Rotherham news Area Assemblies Good practice Community Engagement Toolkit
	These are already stated in section 1.2 (pages 6-8) of our self assessment.
11 – Achieving The slides states – Progress – Response to the recession	We question why this has been categorised as "progress". We realise there is still much work to do in response to the economic downturn however t is felt that Rotherham have done lots of good work (Attachment 2) well above and beyond others in the region in this area, including leading on a regional response. It is not felt that the work undertaken by Rotherham has been given the recognition it deserves.
Learning	The Rotherham LSP agree with content of this slide. However it is felt that the theme of lifelong learning is not reflected and the content does not make reference to adult education or to the education of people aged 16-19.
	Additionally no reference appears to have been made either in the slide or as a potential flag in relation to the innovative work undertaken to tackle and improve attainment for all children and young people including the Imagination Library (free book for every child under 5 every month), which Rotherham are the first Town in the country to sign up to and the Inspire Rotherham literacy project contained on page 36 of our self assessment.

Slide	Issue
Alive Progress – Good Adult social care services	We would query why the following have been raised under the category of "progress" in the presentation as it is felt that both these areas are key strengths and are making a difference.
New leisure and health facilities	 New leisure facilities - Largest Leisure Private Finance Initiative in the country 3 of our 4 new leisure centres opened with another due to open in early 2010. To date 139,000 visits have been made and the LAA target for increasing adult participation in sport has been met (19%). Significant increase in visits to the 3 centres have been demonstrated:
	 Rotherham Leisure Centre – December 08 (27,084) March 09 (58,122) Aston - December 08 (7,120) March 09 (25,055) Wath - December 08 (7,082) March 09 (19,882)
	 The Council has received its draft report from the Care Quality Commission in relation to Adult Social Care and have received a good judgement. Safeguarding adults: performing well Improved Quality of Life: performing adequately Increased Choice and Control: performing well
	To date Rotherham are one of only a few council's to be assessed under the new methodology for Safeguarding.
	The partnership do recognise that many of the areas highlighted in the presentation under challenges / concerns are valid, however in line with the guidance around red flags the partnership are fully aware of these issues and plans to improve the areas of weakness are robust and in instances there is evidence of improvement. Including:
	 Children's Behaviours on eating fruit / veg - Healthy Schools status – The % of schools achieving for Healthy School status is higher than for statistical neighbours (84.5%) and 100% of schools are engaged in the National Healthy Schools Programme.
	• Low participation of young people in sports clubs and group activities out of school - A 20% increase over four years in relation into children's participation in sport (children doing at least 2 hours minimum high quality PE within and beyond the curriculum (66% in 2005 compared to 86% in 2008). The new national performance indicator 'NI 57' has a 2008/09 outturn of 78%.
	• Under 18 Conception rates –'The Maltby Linx Young Women's Project', provides intensive support to young women to help them make positive life choices, educate them on sexual health matters and support them to access appropriate contraception services. Recognising this success, the project won the Yorkshire and Humber Health Care Award in the 'Success in Partnership Working' category and has now been rolled out to two other areas of the Borough where the teenage pregnancy prevalence is high. NI112 Under 18 conception rate (per 1,000) – reduced from a baseline of 56.4 to a 2008/9 outturn of 50.7 LAA target 37.9.
	 Obesity – 2008/9 data shows that the percentage of Year 6 pupils recorded as obese (20.8%) has increased against the target (18%) and when compared to 2006/7 performance of 18.4%. However, the recording of children's weight has improved to 87.6% from 81.5% in 2006/7. This means our awareness of the issues in Rotherham and the robustness of the figures is better and in line with our action plans. The comparison with our statistical neighbours indicates that Rotherham is just above the average in terms of obesity levels.

Slide	Issue
	We currently have 53 children at the Carnegie Weight Management Camp and will be increasing the delivery of our Carnegie Weight Management Clubs locally from the beginning of September – the latter are delivered by DC Leisure staff who have been trained by the Carnegie team.
	In addition, we have won the national Health & Social Care Award (Department of Health) for Excellence in Commissioning for our Healthy Weight framework – this is a real achievement and our model is being replicated widely. We have presented our work at regional and national events and it has a high media profile.
	No reference has been made either in the slide or as a potential flag in relation to the innovative work undertaken to tackle obesity and encourage healthy eating through the Ministry of Food initiative contained on page 17 of the self assessment. Again Rotherham were the first in the country to become involved in this initiative and we would consider this to meet the criteria for a green flag in that it is innovative and is suitable in sharing with others.
Safe	In this slide the fostering service has been listed as a challenge / concern for the council. However in 2008 the Council's Fostering Service was rated as "inadequate". This year the service has been rated as "satisfactory" with improved ratings in 3 of the 6 judgements.
	Although our LAA target around Net Additional Homes is challenging this is being given priority and many actions are being undertaken to improve performance in this area. These will be explored in a meeting arranged for 5 th August 2009.
	The housing targets are included in the MAA and are based on a negotiated position with central government which was confirmed within the LAA. These were based on information that predated the economic downturn and will be revisited by South Yorkshire as a whole as part of the year end MAA reporting and monitoring process.
	NI154 Net additional homes provided - Achieved 588 additional homes against the LAA target of 550.
	NI155 Number of affordable homes delivered (gross) - Achieved 153 additional homes against the LAA target of 145.
	Face to face meeting to be arranged for w/c 10 th August 2009 with Matt Jukes, Chief Superintendent Rotherham, South Yorkshire Police to discuss this theme further.
Proud	It is felt that the issues covered in this slide are limited and do not cover the whole of the 'Rotherham Proud' agenda.
	The presentation currently fails to mention all of the work that the Partnership has undertaken in relation to Preventing Violent Extremism in response to the national Prevent Strategy. Rotherham's Prevent Action Plan has been highlighted as good practice by GOYH and the Office of Security and Counter Terrorism (OSCT).
	It also fails to address the high profile launch event for Rotherham 'One Town One Community' initiative was held on 23 April 2009. The event brought together approximately 240 people (including 131 young people) from diverse backgrounds to unite as one community and take a stand against hate and violent extremism. The event included key note speeches from Community Cohesion Minister, Sadiq Khan, Cllr Mahroof Hussain MBE, Cabinet Member for

Slide	Issue
	Communities and Cohesion, Council Leader Roger Stone and Sabi Akram, from Rotherham Ethnic Communities Network. Football and rugby players attended from Rotherham United and Rotherham Titans.
	Finally the Voluntary Sector has made a significant contribution (e.g. volunteering) towards the Borough as outlined on pages 29 and 30 of the CAA Self Assessment which we feel should be referred to as a strength.
Possible Tags	The partnership agree with the areas identified as possible green tags but feel that some of the areas highlighted in the sections above i.e. Ministry of Food, Imagination Library. Work around obesity should certainly be amongst these tags.
	We have examined in detail each of the areas you have highlighted as a potential red tag.
	We understand that a red tag will be given where:-
	 "Because a red flag reflects significant concerns about the prospects for improvement, not current performance, before awarding one we will consider whether: the local partnership is aware of the concern;
	 plans to improve the areas of weakness are robust and if there is evidence of improvement;
	 significant weaknesses or failings, such as poor governance, are likely to prevent sustained improvement."
	Clearly, these areas will be discussed and explored during your interviews. However, we would welcome further discussion in these areas.
	The Partnership is self aware and all of the potential red tags have been explicitly highlighted in our self assessment. For all areas we have robust plans in place, specific initiatives underway and can demonstrate improvement in many of the areas including:
	Worklessness and people on benefits
	The last index of multiple deprivation in 2007 showed that Rotherham was 68 th in terms of most deprived area compared to 63 rd in 2004 showing our actions are achieving the planned outcomes. Our work on the economic downturn has received regional praise and the LAA target shows that we see this as a key priority in Rotherham.
	NI152 Working age people on out of work benefits - performance has improved from a baseline of 14.6% to a 2008/9 outturn of 14.4% LAA target 14.2%
	NI153 Working age people claiming out of work benefits in the worst performing neighbourhoods - performance has improved from a baseline of 27.9% to a 2008/9 outturn of 27.6% LAA target 27.3%
	Breastfeeding
	NI 53a Prevalence of breastfeeding at 6 - 8 weeks from birth
	Baseline 25% outturn 20.8% against a target of 28%
	NI 53b Coverage of breastfeeding at 6 - 8 weeks from birth (this is the percentage of children who have had a breastfeeding status recorded)

Slide	Issue
	This has risen to 77% against a target of 85%.
	Obesity
	2008/9 data shows that the percentage of Year 6 pupils recorded as obese (20.8%) has increased against the target (18%) and when compared to 2006/7 performance of 18.4%. However, the recording of children's weight has improved to 87.6% from 81.5% in 2006/7. This means our awareness of the issues in Rotherham and the robustness of the figures is better and in line with our action plans. The comparison with our statistical neighbours indicates that Rotherham is just above the average in terms of obesity levels.
	Under 18 conception rate
	NI112 Under 18 conception rate (per 1,000) – reduced from a baseline of 56.4 to a 2008/9 outturn of 50.7 LAA target 37.9
	Housing
	The housing targets are included in the MAA and are based on a negotiated position with central government which was confirmed within the LAA. These were based on information that predated the economic downturn and will be revisited by South Yorkshire as a whole as part of the year end MAA reporting and monitoring process.
	NI154 Net additional homes provided - Achieved 588 additional homes against the LAA target of 550. This is 178 more than the baseline year a 43% improvement.
	NI155 Number of affordable homes delivered (gross) - Achieved 153 additional homes against the LAA target of 145. This is 31 more than the baseline year a 25% improvement.
Next Steps	It would also be useful if we could be provided with the arrangements and key reporting dates for both the Area Assessment and Organisational Assessment findings to the Council and Partnership so that we can be clear what information we will be receiving and on what dates.

Appendix B - Organisational Assessment – Additional Evidence

4.1 How well is the organisation delivering its priority services, outcomes and improvement that are important to local people?

Request	Document
Annual report on Council Progress	 Year End Performance Report Year End Local Area Agreement Report Report sent to Government Office relating to Rotherham's Local Area Agreement Rotherham News – Annual Report Year Ahead Year End Report 2008/09
Evidence of recent approaches to continuous improvement and of responses of underperformance, unexpected events etc,	 Performance Clinic Terms of Reference Audit and Inspections Recommendations Monitoring Report Children's Services Review (Already provided) Fostering Review Care Quality Commission Report of Rotherham Adult Social Care (please note this is currently in draft and has been received by the authority for consultation. It is to be embargoed until 23rd September 2009)
Satisfaction / Survey Results	 Place Survey Results - The authority are still awaiting the final MORI results report and are anticipating this will be available w/c 10th August 2009. Examples of Satisfaction surveys are also conducted throughout the Council at service level.
Evidence of providing / developing a response to people whose circumstances makes them vulnerable	 There is evidence available in a number of past inspection reports that the Council develops responses to vulnerable people. One particular example is the Care Quality Commission draft report referenced at 4.1i which demonstrates how well Rotherham was in. Safeguarding adults whose circumstances made them vulnerable. Improving the quality of life for adults with physical and/or sensory disabilities, and Increasing the choice and control for adults with physical and/or sensory disabilities. A face to face meeting held on 5th August 2009 to support this request involving the following: Pauline Whitney (Audit Commission) Matthew Gladstone (Assistant Chief Executive) Zafar Saleem (Community Cohesion Engagement Manager) Cllr Mahroof Hussain (Cabinet Member Community Development and Engagement)

4.2 Does the organisation have the leadership capacity and capability it needs to deliver future improvements

Request	Document
Analysis of resource needs – ongoing, evaluation of	Referred to Use of Resources Assessment
progress and issues	Efficiency Cross Cutting Review Scoping Documents
Organisation capacity building/developing capacity and capability	Our Future Update Reports – March 2009
Examples of effective working with partners to deliver successful outcomes and improvements	Much of this information has already been provided as part of the Use of Resources assessment. This briefing provides high level examples of effective partnership working.
Communications (internal / external)	Meeting held on 5 th August 2009 involving:
	Pauline Whitney (Audit Commission)
	Matthew Gladstone (Assistant Chief Executive)
	Zafar Saleem (Community Cohesion Engagement Manager)
	Cllr Mahroof Hussain (Cabinet Member Community Development and Engagement)
Plans for Improvement	The Chief Executive's Year Ahead 2009/10
Equality impact assessment, impact and evaluation of	Equality Impact Assessment Toolkit
these	Meeting held on 5 th August 2009 involving:
	Pauline Whitney (Audit Commission)
	Matthew Gladstone (Assistant Chief Executive)
	 Zafar Saleem (Community Cohesion Engagement Manager) Cllr Mahroof Hussain (Cabinet Member Community Development and Engagement)
Member Leadership	 Copy of the Cabinet Portfolios List of regional meetings which council members and officers lead / chair
	Meeting held between the Audit Commission and the Leader for 5th August 2009 to discuss any other Leadership issues.